



SPACE
LOGISTICS

La mejor opción para sus embarques Estados Unidos, México y Canadá



SPACE LOGISTICS LOSS AND DAMAGE CLAIM FORM

WE AT SPACE LOGISTICS, PROVIDE DOOR TO DOOR INTERNATIONAL LOGISTICS SERVICES TO OUR CUSTOMERS. WE RECEIVE THE ORDERS FROM YOUR VENDORS ALREADY PACKED. WE PLACE THEM IN TRUCKS WE HIRE AND SHIP TO FINAL DESTINATION. ON LTL (LESS THAN TRUCKLOAD) SHIPMENTS, PACKING SHOULD BE SUFFICIENT TO ALLOW THE MERCHANDISE TO BE TRANSFERRED FROM ONE TRUCK INTO ANOTHER, AND FROM ONE TERMINAL ON TO ANOTHER. LTL SHIPMENTS SOMETIMES REQUIRE THE MERCHANDISE TO BE LOADED AND UNLOADED SEVERAL TIMES BEFORE ARRIVING TO FINAL DESTINATION. THEREFORE, PACKING SHOULD BE SUFFICIENT ENOUGH TO RESIST THIS ACTIVITY.

IN THE EVENT OF A DAMAGE, WE WILL BE RESPONSIBLE OF THE DAMAGE AND WILL CREDIT, REFUND AND/OR REPLACE THE MERCHANDISE DAMAGED AT REPLACEMENT VALUE, ONLY IF THE DAMAGE IS DUE TO IMPROPER HANDLING. WE WILL NOT BE RESPONSIBLE IF DAMAGE IS DUE TO INCORRECT PACKING, OR INSUFFICIENT PACKING FOR LTL HANDLING. PLEASE, BEFORE PLACING A CLAIM WITH US, REVISE YOUR MERCHANDISE AND DETERMINE THAT THE DAMAGE WAS DUE TO IMPROPER HANDLING. THEN, YOU **MUST** SAVE THE PRODUCT, CARTONS AND PACKING MATERIALS AND NOTIFY OUR CUSTOMER SERVICE DEPARTMENT WITHIN 5 WORKING DAYS OF RECEIPT OF MERCHANDISE AT 1-800-559-2923. YOU SHOULD REQUEST AN INSPECTION FROM THE TRUCKING COMPANY WITHIN 15 DAYS OF DELIVERY. AFTER THAT, YOU SHOULD FAX THIS FORM PROPERLY FILLED TO 1-800-621-0353 OR MAIL TO SPACE LOGISTICS, 8452 FREDERICKSBURG RD. MB 330, SAN ANTONIO, TX 78229-3317 AND ATTACH THE DOCUMENTS REQUIRED IN THE LAST PARAGRAPH OF THIS FORM.

COMPANY NAME: _____
CITY: _____, STATE _____, ZIP: _____ PHONE#: _____ CUSTOMER # _____
CONTACT NAME _____ VENDOR/PO# _____
BOL (IF AVAILABLE) _____ CARRIER: _____
OF CARTONS/PALLETS/CRATES RECEIVED _____
DATE ORDER RECEIVED _____ DID YOU SIGN FREIGHT FREE AND CLEAR? _____
OF CARTONS/PALLETS/CRATES DAMAGED _____
IMPORTANT: WERE CARTONS/PALLETS/CRATES DAMAGED? _____
OR, WERE CARTONS/PALLETS/CRATES IN GOOD CONDITION? _____

Forma CFI01

www.spacelogistics.net



Space Logistics
8452 Fredericksburg, Mb 330
San Antonio, TX 78229
Ph: 310-893-8020 Ext. 115
Toll free in U.S.A.
800-559-2923 Ext. 115
Fax: 800-621-0353
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Space Logistics, S.A. DE C.V.
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PLEASE ATTACH TO THIS FORM, THE FOLLOWING DOCUMENTS:

- ORIGINAL INVOICE (COST FROM SHIPPER TO CONSIGNEE)
- REPAIR INVOICE OR QUOTE (IN ITS CASE)
- REPLACEMENT PROFORMA INVOICE (IN ITS CASE)
- BILL OF LADING
- PROOF OF DELIVERY
- PROOF OF PAYMENT OF FREIGHT
- PICTURES OF DAMAGE (MAKE SURE TO INCLUDE PICTURES OF CARTONS AND PACKING MATERIAL AS RECEIVED)

THE FOREGOING STATEMENT OF FACTS IS HEREBY CERTIFIED AS CORRECT.

SIGNATURE

NAME

DATE

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